



Felician Village

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## FOR IMMEDIATE RELEASE

### **Felician Village names November winner of Service Excellence Star Award**

MANITOWOC, Wis. (December 14, 2017) - Felician Village announces Rick Sroka, network administrator, was chosen for the Service Excellence Star Award for the month of November.

Rick's nomination: "Sister Bernadette received word that her mother had a significant health decline. Rick took the time to drive Sister to Rockford, Illinois so she could be with her mother. On behalf of many employees, we felt this was a wonderful gesture. Thank you Rick!"

In conjunction with Felician Village's Service Excellence initiative and Resident First<sup>sm</sup> philosophy, selection is based on the employee's conduct as it reflects Felician Village values. Service Excellence is a way of consciously living out the mission and core values of Felician Village and fostering an environment that creates exceptional experiences for all.

Each month co-workers, residents, family members and visitors are encouraged to nominate an employee to be considered for the Service Excellence Star Award. The award subcommittee reviews the completed nomination forms monthly and a winner is selected.

Picture attached: (left to right) *Frank Soltys, FV President & CEO, Rick Sroka, Service Excellence Award Winner, and Brenda Georgenson, Director of Quality.*

#### *Mission of Felician Village*

Felician Village continues the healing ministry of Jesus by providing compassionate care that respects the dignity of each person we serve.

#### *Felician Core Values for Ministry*

- Respect for Human Dignity
- Compassion
- Transformation
- Solidarity with the Poor

- Justice and Peace

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### **About Felician Village**

Felician Village, a continuing care campus, has been providing housing and services for seniors through rehabilitation, independent living, assisted living and long-term care for 130 years. Felician Village is a Catholic organization that welcomes people from all faiths.

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