



Felician Village

1635 S. 21<sup>st</sup> Street ♥ Manitowoc, Wisconsin 54220-5652  
T (920) 684-7171 F (920) 684-0240 ♥ [www.felicianvillage.org](http://www.felicianvillage.org)

## FOR IMMEDIATE RELEASE

### Felician Village names May winner of Service Excellence Star Award

MANITOWOC, Wis. (June 7, 2018) - Felician Village announces Mary Firkus, RN, Next Step, was chosen for the Service Excellence Star Award for the month of May.

Mary's nomination: "Mary has made my stay at Next Step an enjoyable and restful experience. She is extremely kind and helped me manage any anxieties I had regarding my situation. Mary is a wonderful, caring nurse!"

In conjunction with Felician Village's Service Excellence initiative and Resident First<sup>sm</sup> philosophy, selection is based on the employee's conduct as it reflects Felician Village values. Service Excellence is a way of consciously living out the mission and core values of Felician Village and fostering an environment that creates exceptional experiences for all.

Each month co-workers, residents, family members and visitors are encouraged to nominate an employee to be considered for the Service Excellence Star Award. The award subcommittee reviews the completed nomination forms monthly and a winner is selected.

Picture attached: *(left to right): Pictured:(left to right): Kay Kopenski, VP of Operations, Mary Firkus, Service Excellence Award Winner, Kristin Korff, Next Step Manager, and Darcy Wech, Director of Nursing.*

### *Mission of Felician Village*

Felician Village continues the healing ministry of Jesus by providing compassionate care that respects the dignity of each person we serve.

### *Felician Core Values for Ministry*

- Respect for Human Dignity
- Compassion
- Transformation
- Solidarity with the Poor
- Justice and Peace