



Felician Village

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FOR IMMEDIATE RELEASE

Felician Village names March winner of Service Excellence Star Award

MANITOWOC, Wis. (April 10, 2017) - Felician Village announces Stephanie Madson, Social Worker, was chosen for the Service Excellence Star Award for the month of March.

Stephanie's nomination: "I had a lot of bad days. Stephanie was always there to comfort me. I always felt better after our talks. She is definitely a keeper and excellent at her job."

In conjunction with Felician Village's Service Excellence initiative and Resident Firstsm philosophy, selection is based on the employee's conduct as it reflects Felician Village values. Service Excellence is a way of consciously living out the mission and core values of Felician Village and fostering an environment that creates exceptional experiences for all.

Each month co-workers, residents, family members and visitors are encouraged to nominate an employee to be considered for the Service Excellence Star Award. The award subcommittee reviews the completed nomination forms monthly and a winner is selected.

Picture attached: (left to right) Aaron Seng, Director of Mission Services, Frank Soltys, President/CEO, Stephanie Madson, Service Excellence Award Winner, Connie Thimmig, Director of Enrichment Services and Kay Kopenski, Vice President of Health Services.

Mission of Felician Village

Felician Village continues the healing ministry of Jesus by providing compassionate care that respects the dignity of each person we serve.

Felician Core Values for Ministry

- Respect for Human Dignity
- Compassion
- Transformation

- Solidarity with the Poor
- Justice and Peace

- 30 -

About Felician Village

Felician Village, a continuing care campus, has been providing housing and services for seniors through rehabilitation, independent living, assisted living and long-term care for more than 125 years. Felician Village is a Catholic organization that welcomes people from all faiths.

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