



Felician Village

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FOR IMMEDIATE RELEASE

Felician Village names July winner of Service Excellence Star Award

MANITOWOC, Wis. (August 7, 2017) - Felician Village announces Shannon Leonhard, billing specialist, was chosen for the Service Excellence Star Award for the month of July.

Shannon's nomination: "Shannon works very hard and is always willing to be a member of the team in all areas. She is organized. She also shows compassion to her fellow employees when they have a struggle or need assistance. She is definitely living Felician Village values."

In conjunction with Felician Village's Service Excellence initiative and Resident Firstsm philosophy, selection is based on the employee's conduct as it reflects Felician Village values. Service Excellence is a way of consciously living out the mission and core values of Felician Village and fostering an environment that creates exceptional experiences for all.

Each month co-workers, residents, family members and visitors are encouraged to nominate an employee to be considered for the Service Excellence Star Award. The award subcommittee reviews the completed nomination forms monthly and a winner is selected.

Picture attached: (left to right) Michael Hillmer, Director of Human Resources, Shannon Leonhard, Service Excellence Award Winner and Jennifer King, Business Office Manager.

Mission of Felician Village

Felician Village continues the healing ministry of Jesus by providing compassionate care that respects the dignity of each person we serve.

Felician Core Values for Ministry

- Respect for Human Dignity
- Compassion

- Transformation
- Solidarity with the Poor
- Justice and Peace

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About Felician Village

Felician Village, a continuing care campus, has been providing housing and services for seniors through rehabilitation, independent living, assisted living and long-term care for more than 125 years. Felician Village is a Catholic organization that welcomes people from all faiths.

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