



Felician Village

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## FOR IMMEDIATE RELEASE

### **Felician Village names January winner of Service Excellence Star Award**

MANITOWOC, Wis. (February 19, 2019) - Felician Village announces Sandra DaVore, The Villa, was chosen for the Service Excellence Star Award for the month of January.

Sandra's nomination: "A family member of a resident in The Villa shared with me that Sandra showed 'great compassion and caring' for his father during a medical situation which allowed his dad to feel well taken care of."

In conjunction with Felician Village's Service Excellence initiative and Resident First<sup>sm</sup> philosophy, selection is based on the employee's conduct as it reflects Felician Village values. Service Excellence is a way of consciously living out the mission and core values of Felician Village and fostering an environment that creates exceptional experiences for all.

Each month co-workers, residents, family members and visitors are encouraged to nominate an employee to be considered for the Service Excellence Star Award. The award subcommittee reviews the completed nomination forms monthly and a winner is selected.

Picture attached: *(left to right): Lisa Voda, Assisted Living Manager, Sandra DaVore, Service Excellence Award Winner and Frank Soltys, President/CEO.*

#### *Mission of Felician Village*

Felician Village continues the healing ministry of Jesus by providing compassionate care that respects the dignity of each person we serve.

#### *Felician Core Values for Ministry*

- Respect for Human Dignity
- Compassion
- Transformation
- Solidarity with the Poor
- Justice and Peace

**About Felician Village**

Felician Village, a continuing care campus, has been providing housing and services for seniors through rehabilitation, independent living, assisted living and long-term care for over 130 years. Felician Village is a Catholic organization that welcomes people from all faiths.

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