



Felician Village

1635 S. 21st Street ♥ Manitowoc, Wisconsin 54220-5652
T (920) 684-7171 F (920) 684-0240 ♥ www.felicianvillage.org

FOR IMMEDIATE RELEASE

Felician Village names April winner of Service Excellence Star Award

MANITOWOC, Wis. (May 10, 2018) - Felician Village announces Kelly Ness, Material Management Coordinator, was chosen for the Service Excellence Star Award for the month of April.

Kelly's nomination: "Kelly was kind enough to give some of her time to assist nursing during the breakfast meal on 4-16-18. She immediately and cheerfully agreed to help when asked. She made both the residents and the staff at St. Francis and St. Anthony happy. She showed service excellence and Resident First values. Thank you Kelly!"

In conjunction with Felician Village's Service Excellence initiative and Resident Firstsm philosophy, selection is based on the employee's conduct as it reflects Felician Village values. Service Excellence is a way of consciously living out the mission and core values of Felician Village and fostering an environment that creates exceptional experiences for all.

Each month co-workers, residents, family members and visitors are encouraged to nominate an employee to be considered for the Service Excellence Star Award. The award subcommittee reviews the completed nomination forms monthly and a winner is selected.

Picture attached: *(left to right): Frank Soltys, President/CEO, Kay Kopenski, VP of Health Services, Jill Schramm, Service Excellence Winner and Lisa Voda, Assisted Living Manager.*

Mission of Felician Village

Felician Village continues the healing ministry of Jesus by providing compassionate care that respects the dignity of each person we serve.

Felician Core Values for Ministry

- Respect for Human Dignity
- Compassion

- Transformation
- Solidarity with the Poor
- Justice and Peace

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About Felician Village

Felician Village, a continuing care campus, has been providing housing and services for seniors through rehabilitation, independent living, assisted living and long-term care for over 130 years. Felician Village is a Catholic organization that welcomes people from all faiths.

Contact

Barb Fricke

Director of Marketing

920-684-7171 ext. 329

bfricke@felicianvillage.org

Kim Christoffel

Marketing Specialist

920-684-7171 ext. 361

kchristoffel@felicianvillage.org