



Felician Village

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FOR IMMEDIATE RELEASE

Felician Village names April winner of Service Excellence Star Award

MANITOWOC, Wis. (May 15, 2017) - Felician Village announces Lisa Konop, CNA, was chosen for the Service Excellence Star Award for the month of April.

Lisa's nomination: "Lisa is a great CNA. She shows compassion to all her residents, respects her co-workers, is well organized in every area she works, she is always pleasant and makes every area she works in a pleasant and great day. She is efficient and I nominate her for employee of the month!"

In conjunction with Felician Village's Service Excellence initiative and Resident Firstsm philosophy, selection is based on the employee's conduct as it reflects Felician Village values. Service Excellence is a way of consciously living out the mission and core values of Felician Village and fostering an environment that creates exceptional experiences for all.

Each month co-workers, residents, family members and visitors are encouraged to nominate an employee to be considered for the Service Excellence Star Award. The award subcommittee reviews the completed nomination forms monthly and a winner is selected.

Picture attached: (left to right) Frank Soltys, President/CEO, Jodie Wachowski, Nursing Manager, Lisa Konop, Service Excellence Winner, Darcy Wech, Director of Nursing and Aaron Seng, Director of Mission Services.

Mission of Felician Village

Felician Village continues the healing ministry of Jesus by providing compassionate care that respects the dignity of each person we serve.

Felician Core Values for Ministry

- Respect for Human Dignity
- Compassion
- Transformation
- Solidarity with the Poor

- Justice and Peace

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About Felician Village

Felician Village, a continuing care campus, has been providing housing and services for seniors through rehabilitation, independent living, assisted living and long-term care for more than 125 years. Felician Village is a Catholic organization that welcomes people from all faiths.

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