

# The AL Gazette



The Villa



The Court

## Mission

To continue the healing ministry of Jesus by providing compassionate care that respects the dignity of each person we serve.

## Vision

Our vision is to lead the community in offering seniors personalized services that are life-enriching and wellness focused.

## Values

Respect for Human Dignity  
Compassion  
Transformation  
Solidarity with the Poor  
Justice and Peace

## President & CEO

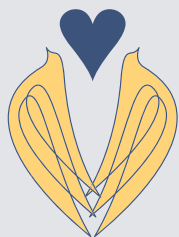
Frank Soltys

## Director of Marketing

Barb Fricke

## Marketing Specialist

Kim Christoffel, *Editor*



Felician Village

## Assisted Living at Felician Village

Our assisted living facilities at Felician Village consist of The Court and The Villa. The Court is a state certified residential care apartment complex with 48 apartments. It is the only certified RCAC in Manitowoc County. The Court encourages independence while providing support when it is needed so residents can live life to the fullest. The Villa offers an encouraging atmosphere for those requiring extra care in a group home setting. The Villa has two households with room for 16 residents in each. One of the households is designed for individuals with early to mid-stage dementia. At The Villa, you can enjoy security and support in a group home environment, as well as onsite caregivers 24 hours a day.

### Meet the Staff

#### *Lisa Voda, RN - Assisted Living Manager*

Lisa began working at Felician Village in 2013. Her main responsibilities are to build relationships with families and residents to ensure resident satisfaction. She works with staff to ensure resident needs are met, provides housing coordination for both The Villa and The Court and ensures that all state and federal regulations are being carried out in both assisted living areas. Lisa enjoys many aspects of her role at Felician Village, "Being a part of Felician Village, I feel, is a privilege. I enjoy coming to work and seeing residents enjoying a quality of life both through the care they are receiving from our dedicated staff and the relationships they have formed. I enjoy getting to know the residents and listening to them talk. They have so much to offer not only to each other but to all the staff."

#### *Maureen Kober, RN Clinical Coordinator*

Maureen is relatively new to FV. She began her new role in October 2016. Maureen provides initial comprehensive assessments of residents coming to live at The Court or Villa. By understanding their current medical and physical needs, she helps determine the appropriate



*Pictured (left to right):*  
Maureen Kober, Lisa Voda and Melissa Bauknecht.

housing in assisted living. She also conducts ongoing assessments of resident's needs and takes appropriate action. Maureen gives direct supervision to the resident assistants and works with them to ensure quality care for our residents.

#### *Melissa Bauknecht, Assisted Living Coordinator*

Melissa has been with FV since 2015. She provides assistance and support to the residents at The Court and The Villa along with assisting front line staff with duties as needed. She works closely with the RN and Assisted Living Manager on the day to day operations. There are also many CNA's, medical assistants, and departments that make The Court and The Villa as wonderful as they are.

## In Loving Remembrance

*April 2017*

Albert Schultz, *St. Mary's*

Mary Lou Presl, *The Gardens*

Irene Alecksen, *St. Mary's*



May 2017

The resident newsletter of The Court and The Villa



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# President's Column

Congratulations to our entire staff and administrative team for the excellent State survey results from our annual survey at St. Mary's and Next Step in late April. A few minor deficiencies were found, however, these were all corrected and plans to monitor were put into place. Many hours of hard work are done on a continuous basis to keep our staff and buildings survey-ready at all times. Thank you all for your ongoing commitment to living our values - Compassion, Dignity, Peace and Justice, Transformation, Advocacy for the Poor - every day and continuing our mission of compassionate care at Felician Village.



May is a month filled with activities of all sorts for staff, residents and family members. For more details, please see the many activities listed in this newsletter and posted throughout the building to take advantage of the opportunities to enjoy each other and celebrate.

One last thank you, and that is to our veterans and current members of our military. Thank you for your service, dedication and commitment to protect the freedoms we all enjoy. We salute you!

Peace and All Good,  
  
 Frank Soltys,  
 President/CEO

**Resident Council Meetings**  
**Tuesday, May 9**  
 Court 2nd floor lounge • 10:30 a.m.  
 Villa Community Room • 1:30 p.m.

## TimeSlips Training

Felician Village was one of 50 Wisconsin nursing homes awarded a grant from the Wisconsin Department of Health Services for the Creative Community of Care program that includes the TimeSlips storytelling program. Recently Angela Fingard, TimeSlips Master Trainer and Project Manager, came to Felician Village to provide additional training for Connie Thimmig, Director of Enrichment Services, and Tim Reinemann, Supervisor of Quality of Life. Connie and Tim are now training additional Felician Village staff.



*Connie Thimmig, Director of Enrichment Services, prepares to lead a TimeSlips session with Jackie Whitcomb, resident of The Villa.*

The grant also allows additional training for volunteers and family members to help infuse creativity into relationships, activities and the community as a whole. If you would like to help with this rewarding program as a volunteer, or would like a more structured activity to do with a loved one, either contact Connie Thimmig at [cthimmig@felicianvillage.org](mailto:cthimmig@felicianvillage.org) or call 920-684-7171, ext. 351, or Angela Fingard at [angelatimeslips.org](http://angelatimeslips.org) with the subject "CCC-WI interested in 2017." Free training will be offered through August 31, 2017.

## Resident Satisfaction Survey

Felician Village contracts with My InnerView, an independent outside agency, to conduct a satisfaction survey of our residents. The survey is designed to give us feedback on levels of satisfaction. Your input helps identify opportunities for improvement and also helps



identify areas in which staff has achieved excellence in the service they deliver. **Completed surveys are to be returned directly to My InnerView by June 2, 2017.** They tabulate the results and share them with the Strategic

Team. The Strategic Team reviews the results with leadership and puts into place action plans necessary to improve customer satisfaction. Results of the surveys will be shared with residents over the upcoming months. The survey is completely anonymous, unless a survey taker asks to be

notified by a member of the management team. Please complete this survey so we can share all the good things we are doing with staff and address any concerns. If you have a question, contact Brenda Georgenson, Director of Quality Management, at (920) 684-7171, ext. 274 or Barb Fricke, Director of Marketing, ext. 329.

# FV Upcoming Events

**Suffering from knee pain?**  
 Tues., May 16  
 5 p.m. - Tours of Next Step Rehab & Therapy  
 6 p.m. - Presentation  
*FV - Village Hall*  
 Orthopaedic surgeon, KirkDimitris, of HFM Lakeshore Orthopaedics will discuss knee pain, replacement surgery and more.  
**To register, call 684-7171, ext. 329.**

**Caregiving 101: Hands-On**  
 Wed., May 24  
 2 - 3:30 p.m.  
 FV - Village Hall  
 Learn how to prevent falls, provide personal care and safe transfers. In partnership with HomeCare Health Services & Hospice.

**Celebrity Breakfast**  
 Wed., June 7  
 7 - 9 a.m.  
*The Court Dining Room*  
 Join Celebrity Chef, **Mary Olson, Executive Administrative Assistant**, for a pancake breakfast.

*For a full list of activities, please visit [felicianvillage.org/activities.php](http://felicianvillage.org/activities.php).*



## Celebrating Seniors Week

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| <p><b>Sunday, May 14</b><br/> <b>Happy Mother's Day</b><br/>                 Waffles for all female residents.</p> <p><b>Monday, May 15</b><br/>                 Talent Show<br/>                 2 - 3:30 p.m.<br/> <i>Village Hall</i></p> <p><b>Tuesday, May 16</b><br/>                 "Old Time Rebel"<br/>                 Jerry Eckert<br/>                 Apple pie will be served.<br/>                 2 - 3 p.m.<br/> <i>Village Hall</i></p> | <p><b>Wednesday, May 17</b><br/>                 Manitowoc Cty. Health &amp; Fitness Day</p> <p><b>Thursday, May 18</b><br/>                 I Love America Bingo<br/>                 2 - 3 p.m.<br/> <i>Village Hall</i></p> <p><b>Friday, May 19</b><br/>                 John Langman entertainment.<br/>                 Bombpop popsicles will be served.<br/>                 1:30 p.m.<br/> <i>Village Hall</i></p> |
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