

The AL Gazette



The Villa



The Court

Mission

To continue the healing ministry of Jesus by providing compassionate care that respects the dignity of each person we serve.

Vision

Our vision is to lead the community in offering seniors personalized services that are life-enriching and wellness focused.

Values

Respect for Human Dignity
Compassion
Transformation
Solidarity with the Poor
Justice and Peace

President & CEO

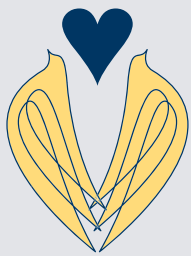
Frank Soltys

Director of Marketing

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Kim Christoffel, *Editor*



Felician Village

Seniors are a favorite target of scammers

Millions of people fall victim to scams each year, including an increasing amount of seniors who are especially targeted. Scammers are becoming more savvy in their fraudulent ways, so it's important to be aware of ways scammers gather sensitive information.



Scammers using false identities are on the rise. Knowing the signs of common financial scams can help prevent you from falling victim to these frauds. Here are a few different scams that you could come across:

1. Tech Support Scam

Have you received a pop-up on your computer that warns you have a virus and says, "Call this number?" When you call that number, they will try and sell you costly repairs that you don't need. Instead, contact a local computer repair shop for a second opinion.

2. "Tax Money Owed" Scam

A scammer who claims to be a tax agent will call saying you will be arrested if you don't pay the money you owe on your taxes. But keep in mind, a tax agent will not make initial contact over the phone. In these instances, just hang up the phone.

3. "Grandma/Grandpa, Help" Scam

A scammer calls, claiming to be your grandchild and says they have been arrested for drunk driving and need bail money. Grandparents are very likely to give the money, without question, out of love for their grandchild. The best way to handle this, is to call the parent or someone else who knows your grandchild and ask them about the situation.

New! Recovery Plus

We are excited to be offering a new program at Felician Village...*Recovery Plus at Felician Village.*

Recovery Plus at Felician Village is a great option for those who cannot return home right after a hospitalization or rehab stay due to lack of resources at home.

This new program can help people avoid re-hospitalization and get people back to the life they enjoy without a delay in their recovery. It's an ideal solution for older adults to continue building their strength in a supportive and encouraging environment. Recovery Plus is a private pay program, however, some may be eligible to use outpatient Medicare Part B benefits for therapy services. Our therapy staff can help determine if someone is eligible for this benefit.

Accommodations include:

- Comfortable private suite with all furniture provided
- Balanced, nutritional meals
- 24-hour support
- Access to therapy professionals on site (when covered by insurance)
- Access to the Assisted Living RN
- Medication reminders or administration
- Housekeeping, laundry and linen service
- Emergency call system
- Engaging opportunities for recreation and socialization
- Peace of mind

For more information contact:

Lisa Voda, RN,
Assisted Living Manager,
at 920-684-7171, ext. 411
or
lvoda@felicianvillage.org.



March 2018

The resident newsletter of The Court and The Villa



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President's Column

As I write this letter today, the sun is shining, the temperature is in the 40's and the promise of spring seems right around the corner. However, I know there will be a few cold and snowy days yet in March, a month associated with a time of renewal and growth. This season of planning for growth and development is not always smooth – whether it is in nature or in the day-to-day operations of a business. New ideas and processes are always on the horizon, are exciting and energizing, but yet need to be researched and studied to ensure they are the best decisions for our ministry, our residents and staff, and the community in general. This opportunity for growth and transformation by its very nature is exciting and people can get caught up in the need to change just to change. As we continue our planning and budget processes this year, keep in mind all those who work every day to keep Felician Village in a cycle of growth and development for today and tomorrow. As Eleanor Roosevelt once said, "It takes as much energy to wish as it does to plan." Felician Village is so fortunate to have board members and employees who strive to make the planning process move forward and aren't overwhelmed by the fear of change.



May you have a Blessed Easter season.

Frank Soltys,
President/CEO



Help for the Homeless Hygiene Drive

February 18 - March 11

If you would like to participate, a box is at the Front Reception desk.

Local programs receiving donations in Manitowoc/Two Rivers are:

- Hope House (Lakeshore Interfaith Hospitality Network)
- Lutheran Social Services Runaway & Youth Services
- InCourage Domestic Violence Shelter of Manitowoc County
- The Salvation Army
- The Haven of Manitowoc County

Resident Satisfaction Survey



We want to hear from you! Be watching for the annual Resident Satisfaction Survey materials in late April/early May.



Lent & Easter 2018

STATIONS OF THE CROSS

Every Friday during Lent at 3pm in the Chapel, with the exception of Good Friday.

RECONCILIATION

Every Saturday at 10am in the Blessed Angela Chapel.

HOLY WEEK

- **Holy Thursday - March 29**
Mass at 3pm
(NO 9:30am Mass)
- **Good Friday - March 30**
Service at 3pm
(NO 9:30am Mass)
- **Holy Saturday - March 31**
No services. Reconciliation will be offered at 10am
- **Easter Sunday - April 1**
Mass at 8:00am and 9:30am



FV Upcoming Events

Virtual Dementia Tour

Thurs., March 15 • Additional dates available.
Call for time • Felician Village

Journey towards understanding and empathy with an up close, hands-on experience that provides critical insight. Feel what it's like to have dementia.

Register at (920) 684-7171, ext. 329 or email, fvmarketing@felicianvillage.org.

Identity Theft: Protect & Prevent

Monday, March 19 • 2:30 p.m.

Glab Lounge at The Gardens at FV

Identity theft is the fastest growing crime in the United States. The more you learn, the less vulnerable you are. Join Laura Fay, Agency Liaison for the Wisconsin Bureau of Consumer Protection, as she explains different types of identity theft, how to recognize it and how to prevent it. She will also give tips on how to safeguard your personal information and spot the red flag scams.

Register at (920) 684-7171, ext. 402

The Basics: Memory Loss, Dementia & Alzheimer's

Wednesday, March 21 • 2 p.m.

FV Village Hall

Learn the difference between normal aging memory changes and more serious memory problems. *In partnership with the Alzheimer's Association.*

Register at (920) 684-7171, ext. 329 or email, fvmarketing@felicianvillage.org.

For a full list of activities, please visit felicianvillage.org/activities.php.

In Loving Remembrance February 2018

Mary Ostertag, *The Gardens & St. Mary's*
 Mary Roman Broeckert, *The Court & St. Mary's*
 Theresa Lambert, *St. Mary's*
 Father Richard Jeske, *St. Mary's*
 Father Robert Leonhardt, *St. Mary's*
 Jackie Whitcomb, *The Gardens & The Villa*
 Joan Holly, *The Court*
 Carmen Ryan, *The Gardens & St. Mary's*
 Walter Meyer, *The Gardens, The Court, The Villa & St. Mary's*



Resident Council Meetings
Tuesday, March 13

Court 2nd floor lounge • 10:30 a.m.
Villa Community Room • 1:30 p.m.