



Felician Village

1635 S. 21st Street ♥ Manitowoc, Wisconsin 54220-5652
T (920) 684-7171 F (920) 684-0240 ♥ www.felicianvillage.org

FOR IMMEDIATE RELEASE

Felician Village names December winner of Service Excellence Star Award

MANITOWOC, Wis. (January 22, 2019) - Felician Village announces Lynn Paulson, nurse at Felician Village, was chosen for the Service Excellence Star Award for the month of December.

Lynn's nomination: "Lynn has personal contact with all her residents each day. She assures their needs are met. Lynn treats family members with the same respect she shows her residents. I know Mom is receiving wonderful care when Lynn is supervising the CNA's."

In conjunction with Felician Village's Service Excellence initiative and Resident Firstsm philosophy, selection is based on the employee's conduct as it reflects Felician Village values. Service Excellence is a way of consciously living out the mission and core values of Felician Village and fostering an environment that creates exceptional experiences for all.

Each month co-workers, residents, family members and visitors are encouraged to nominate an employee to be considered for the Service Excellence Star Award. The award subcommittee reviews the completed nomination forms monthly and a winner is selected.

Picture attached: *(left to right): Darcy Wech, Director of Nursing, Lynn Paulson, Service Excellence Award Winner and Jodie Wachowski, Nurse Manager.*

Mission of Felician Village

Felician Village continues the healing ministry of Jesus by providing compassionate care that respects the dignity of each person we serve.

Felician Core Values for Ministry

- Respect for Human Dignity
- Compassion
- Transformation
- Solidarity with the Poor

- Justice and Peace

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About Felician Village

Felician Village, a continuing care campus, has been providing housing and services for seniors through rehabilitation, independent living, assisted living and long-term care for over 130 years. Felician Village is a Catholic organization that welcomes people from all faiths.

Contact

Barb Fricke

Director of Marketing

920-684-7171 ext. 329

bfricke@felicianvillage.org

Kim Christoffel

Marketing Specialist

920-684-7171 ext. 361

kchristoffel@felicianvillage.org