



Felician Village

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## FOR IMMEDIATE RELEASE

### Felician Village names January winner of Service Excellence Star Award

MANITOWOC, Wis. (January 8, 2020) - Felician Village announces Karwyn Peterson, quality of life specialist, was chosen for the Service Excellence Star Award for the month of January.

Karwyn's nomination: "Karwyn took the time to set up a Santa's Shop for residents to shop for family and friends. The joy I saw as residents went through the things they had bought, and deciding who they were going to give each item to was priceless! Awesome job Karwyn!"

In conjunction with Felician Village's Service Excellence initiative and Resident First<sup>sm</sup> philosophy, selection is based on the employee's conduct as it reflects Felician Village values. Service Excellence is a way of consciously living out the mission and core values of Felician Village and fostering an environment that creates exceptional experiences for all.

Each month co-workers, residents, family members and visitors are encouraged to nominate an employee to be considered for the Service Excellence Star Award. The award subcommittee reviews the completed nomination forms monthly and a winner is selected.

Picture attached: *(left to right): Tim Reinemann, Quality of Life Supervisor, Karwyn Peterson, Service Excellence Winner, Connie Thimmig, Director of Life Enrichment and Frank Soltys, FV President/CEO.*

#### *Mission of Felician Village*

Felician Village continues the healing ministry of Jesus by providing compassionate care that respects the dignity of each person we serve.

#### *Felician Core Values for Ministry*

- Respect for Human Dignity
- Compassion
- Transformation

- Solidarity with the Poor
- Justice and Peace

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### **About Felician Village**

Felician Village, a continuing care campus, has been providing housing and services for seniors through rehabilitation, independent living, assisted living and long-term care for over 130 years. Felician Village is a Catholic organization that welcomes people from all faiths.

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